

Tip Sheet: Passwords & Account Security

At Signature Bank, the safety and security of your account is our top priority. You can help by reviewing the tips below to ensure that your security questions and passwords are as strong as possible.

Security Questions:

- Choose questions with answers that you can remember in the future and answer consistently.
- Use one-word answers whenever possible.
- Be careful with spaces. If you use "West Chicago" as an answer to one of your security questions, the system will reject "Westchicago."
- Avoid using quirky or nonsensical answers as they'll likely to be difficult to remember later.
- Select a question that cannot be easily guessed or researched and has many possible answers.
- Select a question for which the answer is unlikely to be known by others such as a family member, close friend, relative, ex-spouse, or significant other.
- Choose a question with an answer that is stable and not likely to change over time.

Helpful Tips:

- It is never a good idea to login to a banking site via a wireless hot spot or any unsecured network. Only access financial data from a network that you know is secure.
- We recommend always logging off when you are finished with your online banking session, whether you are at home, work or on your mobile device.
- We recommend your computer be configured when log-off to delete browser history (delete temporary files, history, cookies, saved passwords, and web form information).
- Do not use a personal email for business communications.

